

Checklist for setting up card payments

| To collect | |
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| Make sure you have these permissions: | |
| To complete any of the setup required to use card payments, you must have the Finance: Administer permission. To be able to pay by card within the Arbor MIS as a staff member (apart from topping up your own account), you must have the Finance: Administer permission. To be able to see all the information about card payments in Arbor, you must have the Finance: View permission. | |
| If you don't have permission, ask a member of your team to add it for you. | |
| Have these School details to hand: | |
| School name URN (find this in <i>School > School Details</i>) School telephone number School Address | |
| Proof of school name and address. We recommend using one of these documents: | |
| (Recommended) Your school's Ofsted inspection report Utility bill in the name of your school Bank-issued document in the name of your school Companies House Document Charity Commission Document | |
| School controllers/owners details: | |
| Job title Legal first and last names Date of birth Email address Postal address | |



School representative details:

- Job title
- Legal first and last names
- Date of birth
- Email address
- Telephone number
- Postal address

School representative Photo ID.

Make sure that:

- the legal name provided for the representative's details is the same as on the photo ID
- the address included on the ID matches the user's address recorded on the staff member's Arbor profile

Accepted documents:

- Passport (preferred)
- Driver's license
- Other government-issued ID (both the front and back)

Requirements:

- Both the front and back of the ID
- A colour image, rotated with the image right-side-up
- Clear picture with no light bouncing off the ID
- JPG or PNG format
- Less than 5MB in size
- Image smaller than 8000px*8000px

School bank account details:

- Account holder name
- Account number
- Sort code
- Country
- Currency